### THE HEAT IS ON!

Hot summer days have finally arrived in Busselton and the statewide two-day sprinkler roster is in full force. Sprinklers and reticulation should be set to only water once on your allocated days – either before 9am or after 6pm – or you could risk a fine.

Busselton Water is encouraging the local community to take extra steps to save water this summer to make sure every drop of water counts.

Based on previous summer water use across the Busselton area, we're expecting close to 20,000 kilolitres to be used each day this summer. That equates to 24 Olympic-sized swimming pools!

So think about how you can reduce your water use this summer – and if you

# WATERING ROSTER No.\* Your two watering days 1 Wednesday + Saturday 2 Thursday + Sunday 3 Friday + Monday 4 Saturday + Tuesday 5 Sunday + Wednesday

6 Monday + Thursday

7 Tuesday + Friday

8 Wednesday + Saturday

9 Thursday + Sunday

0 Friday + Monday

\*Last digit of your house/lot no.



For properties who are yet to be assigned a house number, please use your lot number.

The water roster does not apply to garden bores. Domestic garden bore users (in South West Area 4) are permitted to water once a day, before 9am or after 6pm, every day.

see a big blue water drop around town, be sure to share your tips with him!

To calculate your watering days, look for the last digit of your house number on the roster. For example, 12 Rose Street would water on Thursday and Sunday as their last digit is 2.



## HOW TO MAKE THE LITTLE DROPS COUNT THIS SUMMER:

- Water early in the morning (before 9am) for the best chance of water reaching the roots before the afternoon sun hits and causes evaporation
- Head to the beach instead of a backyard water fight
- Try to shave two minutes off your watering times
- Shower for less than five minutes
- Keep your pool cover on when the pool isn't in use

To be the first to hear about water outages and our latest news, follow us on Facebook @BusseltonWater.



1 Fairbairn Road (PO Box 57) Busselton WA 6280
08 9781 0500 (24-hour emergency) National Relay Service 13 36 77
busseltonwater.wa.gov.au admin@busseltonwater.wa.gov.au Facebook @BusseltonWater



### Local 'drops' water use as temperatures rise

Broadwater resident Karen Hann has welcomed the late start to summer with open arms as she makes sure every little drop counts this hot season.

Karen (pictured left with Busselton Water CEO Chris Elliott) has recently revamped her front garden – swapping roses to native tucker – and reducing her watering times from 15 minutes to just six in the process!

"I did love my roses, but I'm a stickler for saving water so it only seemed right to replace the front garden with a native one, Karen said.

"It was a natural 'next step' for us too. We hate wasting water – for years we've been using waterwise shower heads, we turn taps off when we brush our teeth and we've been collecting the cold water in a bucket while waiting for the shower to warm up."

### **REFILL** for the future

Busselton Water was proud to support the much-loved Busselton Jetty Swim's efforts to 'go green' this year! The event organisers abolished the traditional plastic water bottles for swimmers to do its part in reducing plastic waste to landfill. Instead, participants and spectators refilled their reusable water bottles at the Busselton Water drinking fountains.



National Water Week
A COMMUNITY CELEBRATION

Busselton Water's newest vehicle is bolder and brighter than ever, donned with artwork from hundreds of local community members to celebrate National Water Week. The new Toyota Corolla hybrid is adorned with 260 pieces of art from Busselton local residents aged seven to 72!

The Water for All art competition was held in the lead up to National Water Week with entries received from seven local schools as well as individual community members.

Busselton Water CEO Chris Elliott congratulated four winners of the competition whose artworks were chosen for their creativity and their expression of why they value water.

"A huge congratulations to Karena Michie (42), Caleb Boekelman (14), Millie Jasper (11) and Sabella Banks (12) who took out our *Water for All* competition," Mr Elliott said.

Supported by Busselton Toyota, the new car is special for more than its looks – it is the first hybrid in the Busselton Water fleet.

### INNOVATION strikes



Busselton Water
has snapped up a
Business Excellence
Award from the
Busselton Chamber of
Commerce Industry
for its innovative work.

The award was recognition of our strong commitment to servicing our customers in new and better ways.

Some of our projects have included the roll-out of Itron's innovative radio frequency meters. We were one of the first water utilities in Australia to adopt the technology.

We are also extending the Intelligent Water Network, including the trial of new meters that are planned to allow for early detection of water leaks and daily data capture.

#### New leadership

Three highly-credentialed professionals have joined the Board of Directors at Busselton Water, bringing almost a century of combined experience in government and industry, and fresh perspective to the corporation.

The new Board members are:

- Busselton local Dr Robyn Paice, who brings extensive scientific experience and knowledge of aquatic ecosystems to the Board, as well as water policy analysis and development and a significant understanding of local waterways.
- Perth-based business woman, **Dr Gae Synnott**, who has over 35 years' experience in management and communications within government and a background in social sciences.
- Busselton Water CEO,
   Chris Elliott, whose experience in
   the water industry spans more than
   four decades, including five years at
   the helm of Busselton Water.



#### #16DAYSINWA

The Busselton Water team swapped uniforms for a splash of orange to support the *16 Days in WA* to Stop Violence Against Women campaign.

The campaign began on International Day for the Elimination of Violence Against Women (25 November) and ended on Human Rights Day (10 December).

#### HOW MUCH DO YOU KNOW ABOUT BUSSELTON WATER?

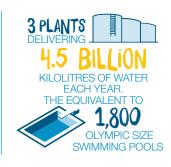
Did you know that Busselton Water is 100 per cent compliant with the Australian Drinking Water Guidelines?

Busselton Water takes 3,500 samples each year to ensure our high quality drinking water is safe and clean before supplying it to 26,000 people across the Busselton community. We have three water treatment plants which help us to deliver 4.5 billion kilolitres of water each year.

To get to know Busselton Water visit busseltonwater.wa.gov.au

100%
COMPLIANCE
WITH THE
AUSTRALIAN DRINKING
WATER GUIDELINES







### HISH FIVE

It has been high fives all round for Busselton Water's Customer Advisory Group (CAG, pictured left) which marked five years of collaboration and consultation in November. At a milestone celebration event, six new members were welcomed to provide invaluable advice on all aspects of the business.

## FESTIVAL OF BUSSELTON

It's been a busy few months for our resident water drop, who has been out in the community reminding locals that every little drop counts this summer. The National Water Week car was also a big hit with the crowds who enjoyed spotting their waterwise artwork.







The replacement of four filters at the Kent Street Water Treatment Plant is now complete, with the plant now back on the network supplying drinking water to customers. The old filters were replaced with stainless steel gravity sand filters (pictured above), helping to extend the life of the Plant for decades to come.

#### SIGN UP AND GET NOTIFIED!

Construction of Busselton Water's latest pump station has reached completion. Built to service the expanding areas to the south east of Busselton including the Busselton-Margaret River Regional Airport, the project has also extended Busselton Water's pipe network by 1.8km.

Never miss a payment again with the new text message payment notifications. To sign up, contact us at admin@busseltonwater.wa.gov.au or phone 9781 0500.



