

WATERSOURCE

October 2019
Edition 30

A WAVE OF CHANGE

Busselton Water has launched its BYO Bottle program, providing its drinking fountains free-of-charge at community events to encourage event-goers to avoid single-use plastic drink bottles and instead refill their own reusable bottles.

"BYO Bottle is a terrific program and we're excited about the difference it can make – for event organisers and patrons, and

for our local environment," said Busselton Water Chair, Helen Shervington.

The Busselton City Football Club was the first to host the drinking fountains under the new program as it welcomed more than 400 people to its LiveLighter Busselton Soccer Carnival over the Queen's Birthday long weekend.

Carnival organiser, Sami Noakes, said that it's a great community initiative that helped to reduce waste and litter at the event.

"We were thrilled to be a part of building a more sustainable community in Busselton – and to showcase this commitment to the many teams joining us at the carnival. Offering free water to all of our visitors and players over the weekend is of course an added bonus as well!"

"Working with Busselton Water to secure the fountains for our event was a smooth, easy process and we'd recommend that other local event organisers consider applying," she added.

*Busselton Water Chair
Helen Shervington
celebrating the launch of
the BYO Bottle program
with Busselton City
Football Club*



To apply for our drinking fountains at your next event visit busseltonwater.wa.gov.au and complete the application form



BUSSELTON WATER

1 Fairbairn Road (PO Box 57) Busselton WA 6280

08 9781 0500 (24-hour emergency) National Relay Service 13 36 77

busseltonwater.wa.gov.au admin@busseltonwater.wa.gov.au Facebook @BusseltonWater

HOW WILL YOU MAKE A RIPPLE THIS NATIONAL WATER WEEK?

ESPECIALLY
THIS
SUMMER!

IT'S TIME TO
CHANGE
THE WORLD

Become a
Waterwise
Household and
save water
for future
generations

Choose water efficient appliances

Water only when your garden needs it

Stick to your two day sprinkler roster in summer

Do a water audit at your workplace or school

Reduce plastic
waste by taking
part in Busselton
Water's BYO Bottle
program

Build your
understanding
of climate change
and its impact on
local water supply

Reduce
your
fertiliser use
and protect
our precious
groundwater
supplies

Plant a waterwise garden

Sign up to MyBusseltonWater to better manage your water use

Take a school tour of our water treatment plant

Become a leak detective and check for leaks in your home

Encourage your
school to become
a Waterwise
School

**National
WATER
WEEK**

21-27
OCTOBER
2019

National Water Week is here! This year's theme – "It's time to change the world" – has been adapted from United Nations' Sustainable Development Goals, a campaign to introduce the 17 sustainable development goals to young people all over the world and unite them to take action to meet these goals by 2030.

Water plays an important part in many of the Sustainable Development Goals. By making small changes to how you use water around your home, work or school you can start a ripple effect and contribute to these goals at a local level.

This National Water Week, Busselton Water is putting the challenge to you:
how are you going to change the world and make a difference to help us save water?

SHOW US HOW
YOU'VE MADE A
DIFFERENCE!

Tag or send us a picture
@BusseltonWater
on Facebook.

Want your bill paid by us?

Sign up for direct debit before your current bill is due to go in the draw to have your February bill paid by us!

You'll also enjoy all the benefits of direct debit:

- ✓ never miss a payment date again
- ✓ no more late fees
- ✓ it's convenient, quick and easy
- ✓ it's worry free!

To sign up, login into *MyBusseltonWater* and register for direct debit.



CUSTOMERS WIN!

Thank you to all of our customers who completed the 2019 Customer Survey – and congratulations to our 10 lucky prize winners...

Rebecca Clayton, Sharon Boyle, Nikki Davies, Rebecca Barr, Bernie Walker, Sharon Seia, Marjorie Gibsone, Ann Mitchell, Peter and Gloria Pollock and Ashleigh Brokenshire!

We appreciate you taking the time to provide your invaluable feedback on our service and look forward to the improvements that we can make as a result of the feedback received.



A ROUND OF APPLAUSE

Congratulations to the eight local groups that have just been announced as recipients of Busselton Water's Community Partnership Program for 2019-20.

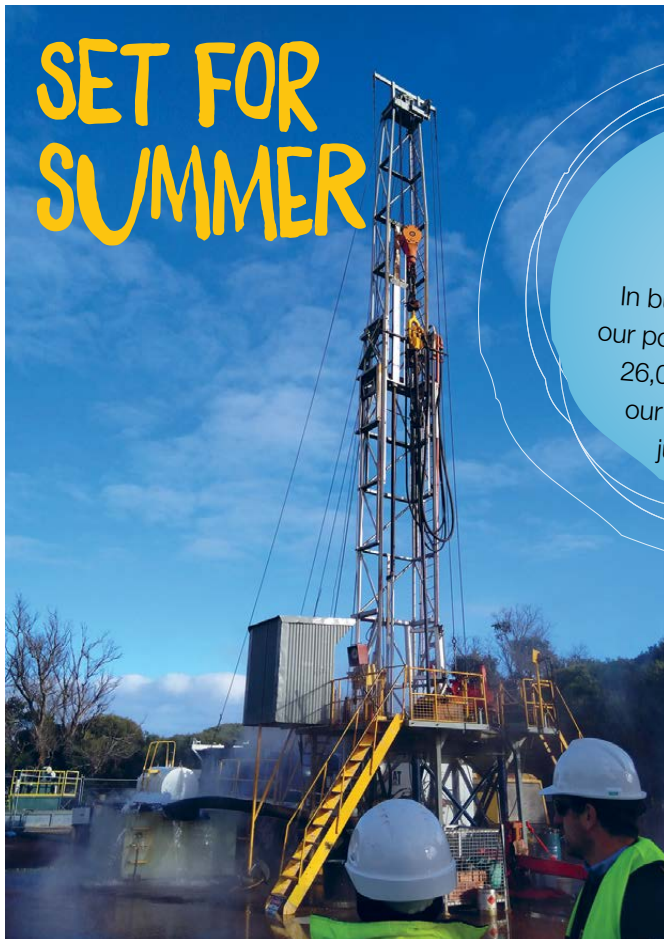
Busselton Water Managing Director, Chris Elliott said the calibre of applicants improves year on year.

"Over the past four years we've received more than 65 applications from community groups in the area and, as always, the quality of projects and applications this year were outstanding," said Mr Elliott. "Congratulations to the successful recipients, we look forward to seeing these partnerships benefit our local community."

This year's successful recipients are:

- West Busselton Primary School
- Dunsborough and Busselton Wildlife Care Inc
- Busselton Senior High School
- Geographe Education Support Centre
- Acting Up! Academy of Performing Arts
- Busselton Naturalists Club
- Disabled Surfers Association South West
- Busselton Hockey Stadium Club Inc

SET FOR SUMMER



DID YOU KNOW?

In busy holiday periods our population grows from 26,000 to 50,000 and our water use grows just as rapidly.

Over the past few months our team has been hard at work installing and connecting a new bore to the network to cater for population growth and increased water use over the warmer months.

WATER-FRIENDLY REMINDER



Summer is on its way – but hasn't arrived quite yet. The two-day water roster however is in full force!

WATERING ROSTER

No.*	Your two watering days
1	Wednesday + Saturday
2	Thursday + Sunday
3	Friday + Monday
4	Saturday + Tuesday
5	Sunday + Wednesday
6	Monday + Thursday
7	Tuesday + Friday
8	Wednesday + Saturday
9	Thursday + Sunday
0	Friday + Monday

*Last digit of your house/lot no.

To find your watering days, take the last digit of your house number and apply it to the water roster above, eg. 12 Rose Street – last digit of your house number is 2. Unit 3, 355 Rose St – last digit of your house number is 5.

If your property does not have an assigned house number please use the last digit of your lot number.

This two day roster does not apply to bore users in the South West however, bore users are required to adhere to the watering times.

WHAT'S IN A BILL?

Busselton Water bills are made up of two parts – your water consumption and a supply charge.

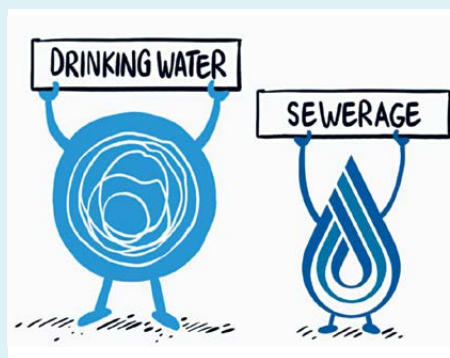
Your October water bill is generally your cheapest, because it's the first one for the new water year when your water consumption charge is reset back to its lowest rate.

Your supply charge remains the same for the entire year.

1001+ kL	\$3.30 per kL
701-1000 kL	\$3.22 per kL
501-700 kL	\$2.30 per kL
351-500 kL	\$1.74 per kL
151-350 kL	\$1.52 per kL
0-150 kL	\$1.09 per kL

All rates effective from 1 July 2019

Think of the year as a bucket, as the bucket fills up and hits a higher level, the consumption rate you are charged per kilolitre also increases.



So why do our customers receive two bills – one from Busselton Water and one from the Water Corporation? That's because these organisations look after you in different ways. Busselton Water provides your fresh drinking water whilst the Water Corp looks after your sewerage.

To get to know Busselton Water better visit busseltonwater.wa.gov.au.

Have you registered for...

My
**BUSSELTON
WATER?**

MyBusseltonWater is a handy account management tool that helps you track your water use, pay your bill online and update your details all in a few clicks.