

Quarterly Performance Report December 2020



Our Key Performance Outcomes

As at December 2020

Business Performance	Actual Year to Date	Annual Target	Status		
Leadership Residential water efficiency kL/pp/year (rolling year)	102.9	111	On Target		
Strategy and Planning					
SDP/SCI submitted to Minister	Drafts prepared on schedule	30 April 2021	On Target		
Information and Knowledge					
Information and Knowledge Index	4	4	On Target		
People					
People Index	4	4	On Target		
WorkSafe and IFAP assessments	Platinum WorkSafe and Gold IFAP accreditation achieved	≥ Gold level	On Target		
Customer and Other Stakeholders					
Number of complaints/1000 customers (rolling year average)	2.01	<10	On Target		
Process Management, Improvement and Innovation					
Business Excellence Index	4.28	>4	On Target		
Results and Sustainable Performance					
Drinking water quality compliance with health standards	100%	100%	On Target		
Growth					
Number of new water services	173	100	On Target		

Comments

All performance outcomes are on target at December 2020.

Our Financial Forecast

	As at December 2020					
Financial Performance	Full Year Forecast	Actual YTD	Budget YTD	Variance	SCI Budget	
Financial Results (\$m)						
Operating profit before income tax	1.69	(0.73)	(2.30)	1.57	1.15	
Operating profit after income tax	1.02	(0.79)	(2.36)	1.57	0.63	
Loan principal repaid	0.31	0.15	0.15	0.00	0.31	
Capital expenditure	3.32	0.97	0.91	0.06	2.89	
Net Accruals to Government (\$'000s)						
Income tax equivalents (NTER)	666	57	57	0	517	
Local Government rate equivalents	61	0	0	0	61	
Dividend Paid (based on 2019/20 result)	757	757	757	0	1,125	
Total accruals to Government	1,484	814	814	0	1,703	
Less: Payments from Government (Operating subsidies)	744	409	409	0	670	
NET ACCRUALS TO GOVERNMENT	740	405	405	0	1,033	

Comments

Actual results for the December 2020 quarter are positive with revenue exceeding budget projections due to a significant increase in developer contributions. Combined with tight control over expenditure, the Corporation has seen the operating profit results significantly better than budget for the quarter.

At the end of the December quarter, the financial year operating profit is forecast to be better than the SCI budget but will be reviewed again after the February 2021 billing cycle.

The initial total approved capital works budget was \$2.89 million however this was increased to \$3.32 million through the mid year budget review. Actual YTD capital works expenditure is slightly higher than the YTD budget by \$0.06 million.

The December quarter NTER tax instalment payment has been reduced by the amount of \$230K due to an overpayment of NTER tax for the 2019/20 year. Tax instalments are based upon a percentage of revenue, set by the NTER Administrator, which may result in either an under or over payment of NTER in an individual year. Payments in the subsequent year reflect the under or over payment. The revised forecast for NTER payments is higher than the SCI budget by \$149K.

Dividend figure shown within SCI Budget column represents the original budgeted 2020/21 projection; figure shown within Full Year Forecast column represents actual Dividend payment made to Treasury in December 2020 based upon the trading outturn result reported in 2019/20 Annual Report, impacted by the COVID-19 pandemic.

Through the mid year review the projected Operating Subsidy payment was increased from \$670K to \$744K as a result of the washup from the 2019/20 year. Community Service Obligation payments for 2019/20 were \$74K higher than the original budget estimate for the 2019/20 year.

Net Accruals to Government are on target at Quarter 2 however the forecast for the final year results will be lower than the SCI budget due to the lower Dividend payment and higher Operating Subsidy payment, however noting an increase in the forecast NTER tax payable for the year.

Overall, results are positive for the period ending 31st December 2020.