

IT'S HEATING UP!

In Busselton in the warmer months, we use more than twice the amount of water than we do in the cooler months. A large part of this is to help our gardens and lawns beat the heat.

The summer sprinkler watering roster helps us increase our water saving efficiency, ensuring our sprinklers are used once before 9am or after 6pm on watering days to prevent evaporation. But what we may not realise is that our reticulation and sprinklers require regular checks, as these can be some of the biggest water wasters, especially when it comes to hidden leaks.

Visit our website to learn more about how to check for leaks around your home – or consider speaking to an endorsed Waterwise Garden Irrigator to see how your irrigation system can become more waterwise.

DID YOU KNOW?

Depending on the type of sprinkler you have, depends on how long your watering stations should be set for!

WATERING ROSTER

No.* Your two watering days

1	Wednesday + Saturday
2	Thursday + Sunday
3	Friday + Monday
4	Saturday + Tuesday
5	Sunday + Wednesday
6	Monday + Thursday
7	Tuesday + Friday
8	Wednesday + Saturday
9	Thursday + Sunday
0	Friday + Monday

*Last digit of your house/lot no.

To find your watering days, take the last digit of your house number and apply it to the water roster above, eg. 12 Rose Street – last digit of your house number is 2. Unit 3, 355 Rose St – last digit of your house number is 5.

If your property does not have an assigned house number please use the last digit of your lot number.

This two day roster does not apply to bore users in the South West however, bore users are required to adhere to the watering times.

Sprinkler Watering Run Times



DRIPLINE	MICRO SPRAY	POP-UP/FIXED SPRAY	ROTARY	GEAR DRIVE ROTOR
15-20 mm	35-45mm	35-45mm	10-15mm	10-20mm
30-40 minutes	13-16 minutes	13-16 minutes	40-60 minutes	30-40 minutes



Find out more about how you can win a free irrigation pack and consult with a waterwise irrigator on page two.



Owned by the people of WA

BUSSELTON WATER

08 9781 0500 (24-hour emergency) National Relay Service 13 36 77

busseltonwater.wa.gov.au admin@busseltonwater.wa.gov.au

Facebook @BusseltonWater 1 Fairbairn Road (PO Box 57) Busselton WA 6280

INTRODUCING

WATERWISE IRRIGATORS

Busselton Water has partnered with Irrigation Australia to make getting your garden up to waterwise scratch easier!

The Waterwise Garden Irrigator Program invites irrigators based in Busselton to complete a self-paced online water efficiency education course before becoming endorsed as waterwise, able to then share their skills with Busselton householders and ultimately reducing water wastage through domestic reticulation systems.

If you are a pro in the garden and prefer to do it yourself, we have also endorsed local Waterwise Design Shops where you will be able to buy the best water efficient equipment for yourself.

To find your local waterwise irrigator visit busseltonwater.wa.gov.au

MEET ARON!

Aron Brown, owner of ARB Landscaping and Fencing is one of the first waterwise endorsed irrigators in the Busselton area and can help you install, fix or maintain your reticulation.

"It's important to have waterwise reticulation because it saves you water and therefore money. It's also saving a resource which at the end of the day is our drinking water – we can't survive without it and so what's the point in wasting it?"



To mark the launch of the Waterwise Irrigator Program, we've partnered with Irrigation Australia Members (Hunter Industries, Rain Bird Australia and HR Products) and local waterwise irrigator ARB Landscaping and Fencing to help you win one of three prizes!

All you need to do is send us photos of your garden set up for your chance to win the following:

- 💧 **1st prize** – Hydrowise Smart Controller (donated by Hunter Industries) and an Irrigation system check/consultation (donated by ARB Landscaping & Fencing).
- 💧 **2nd prize** – Rain Bird ESP-Me Irrigation Controller – 4 station base, expandable and a LNK wifi module (donated by Rainbird Australia) and an Irrigation system check/consultation (donated by ARB Landscaping & Fencing).
- 💧 **3rd prize** – 8-station Orbit B-Hyve Wi-fi irrigation controller (donated by HR Products) and an Irrigation system check/consultation (donated by ARB Landscaping & Fencing).

To enter, send your photos with a brief description to admin@busseltonwater.wa.gov.au or message them to us on Facebook @BusseltonWater by **Friday 5 March 2021**.

For more information on the competition, including Terms and Conditions, visit busseltonwater.wa.gov.au

BUSSELTON WATER WELCOMES NEW STATE GOVERNMENT DV CODE OF PRACTICE

A new family and domestic violence code of practice has been introduced by the State Government to assist water providers in supporting and protecting customers affected.

Under the code, residential water service providers like Busselton Water will introduce a family violence policy to inform the community of how they are working to address family violence.

Busselton Water has already been working with its team and the local community to put an end to family and domestic violence and welcomes this bold move by the State Government.

Busselton Water supports the annual 16 Days in WA campaign, runs



community donation drives to support local crisis accommodation service Tuart House, as well as raising awareness about the impact of family and domestic violence within its own team, introducing an employee assistance program many years ago.

The new policy will introduce training to enable staff to appropriately respond to family violence and those affected by it, as well as customer information packs about debt management and recovery, payment difficulties and hardship in the case of family violence impacts.



GENEROUS COMMUNITY STRIKES AGAIN

Thank you to everyone in our community who generously donated school supplies for children supported by Tuart House, a local crisis accommodation service for families who have been impacted by family and domestic violence.

TOGETHER,
WE PROVIDED
TUART HOUSE
WITH MORE THAN
550 ITEMS



GET INVOLVED!

Our next donation drive to assist families supported by Tuart House will kick off in March with a call for new toiletries products including:

- bath towels and flannels
- soaps and body wash
- roll-on deodorant (no aerosols)
- hairbrushes
- shampoo and conditioner
- roll-on deodorant (no aerosols)

Drop these into our Administration Centre at 1 Fairbairn Road between March and May.



Industry recognition received

At the Western Australian Water Awards, Busselton Water took home two accolades – the Infrastructure Project Innovation Award (Regional) in partnership with GHD for the Kent Street Plant filter replacement project and the Water Professional of the Year award for Managing Director, Chris Elliott.

The 40-year-old legacy drinking water filters at the Kent Street Plant had limited sustainability values were replaced with new highly innovative, customer designed and economic units. The new design exhibits a sustainably improved safety, operability and environmental character compared to the previous ones.

And with more than four decades of dedication to the water sector, Chris Elliott received the Water Professional of the Year award for setting new benchmarks in workplace safety and sector innovation, whilst also making a significant contribution at a regional level.

New changes to *My* BUSSELTON WATER

Did you know you can now track your water use even more closely via our online customer portal *MyBusseltonWater*?

Each time you receive your bill, you'll be able to login and check how much water you've used in the past four months and when!

It's easy, login or sign up to *MyBusseltonWater*, and check the Water Use graphic on your Accounts Page.

If you've recently implemented waterwise changes such as a new waterwise irrigation system, you should be able to see the difference!

TIP: Take a look at how much water you use in the warmer months compared to the winter months to see how much the weather influences your water use. To compare, set your date ranges for each billing period (February to May, June to October, and November to January) and take note of the water use shown in each graph.



My BUSSELTON WATER

Make managing your bills easier!

Sign up for email billing – either via our website or *MyBusseltonWater* – and get your Busselton Water bills straight to your email inbox.

GET TO KNOW BUSSELTON WATER

Over the past six months, due heavily to government building grants and new housing developments, we've added an additional 3.6km of pipeline to our network to ensure everyone receives quality access to drinking water supplies.

Our growing network:

WE PROVIDE DRINKING WATER TO

26,000 PEOPLE
50,000 DURING PEAK HOLIDAY TIMES



MAINTAIN
338.6KM
OF PIPELINE

3 PLANTS DELIVERING

4.5 BILLION
KILOLITRES OF WATER EACH YEAR.
THE EQUIVALENT TO
1,800
OLYMPIC SIZE SWIMMING POOLS



Follow us on
Instagram

For behind-the-scenes snaps, waterwise tips and a look at what we get up to day-to-day.

@BusseltonWater

Printed on 100% recycled stock.



RECYCLED CONTENT



FOREST MANAGEMENT



RENEWABLE ENERGY



Customer survey

Your chance to tell us more about your experience with Busselton Water through our Customer Survey. The online survey, which will be promoted on our website and Facebook page, helps us plan for the future and meet the needs of our customers, will open in the coming months.



Community Partnership Program

Applications for our Community Partnership Program will open shortly. Application forms, important dates and more information will be available at busseltonwater.wa.gov.au.