

TARIFFS, FEES AND CHARGES FOR 2023-24

DESCRIPTION	GST	FEE 2023-24
1. Household Model Tariffs, Fees and Charges		
Standard Water Supply		
Residential	N/A	234.49
Vacant Land	N/A	242.14
Non-Residential		
20mm	N/A	248.08
25mm	N/A	387.59
40mm	N/A	992.25
50mm	N/A	1,550.38
80mm	N/A	3,969.00
100mm	N/A	6,201.54
150mm	N/A	13,953.44
Water Consumption		
Residential		
1 – 150 kL	N/A	1.17
151 – 350 kL	N/A	1.63
351 – 500 kL	N/A	1.86
501 – 700 kL	N/A	2.46
701 – 1,000 kL	N/A	3.44
Thereafter	N/A	3.53
Non-Residential	N/A	1.96
Annual Fire Services Charge (includes Meter Rental)	N/A	248.08
2. Licences and Approvals		
Headworks Charge Per Lot	N/A	4,343.00
Land up to 300m ² = 70% of a Std Headworks Charge	N/A	3,041.00
Land up to 301 – 399m ² = 80% of a Std Headworks Charge	N/A	3,476.00
Deferral of Headworks – Admin Per Lot Charge	GST	328.00
Lodgement or withdrawing a memorial	GST	Per Quote
Construction Supervision Fee (New Developments)		
2.5% of total construction costs plus GST	GST	Per Quote
Minimum Charge Applicable \$550.00 (plus GST)		·
3. Connections and Meters		
New Short Water Connections		
20mm	N/A	1,061.00
25mm	N/A	1,496.00
40mm	N/A	2,382.00

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50mm	N/A	2,876.00
>50mm	N/A	Per Quote
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Long Service Connection Fees		
All Properties (Involves directional under road drilling plus new short water	GST	Per Quote
connection up to 50mm)		
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New Fire Service Connection		
25mm (Includes Meter)	N/A	1,496.00
Others	N/A	Per Quote
Sub-Meter Connection Fees		
Supply only – (20mm)	GST	219.00
Supply and Install – (20mm)	N/A	301.00
Meter Tests		
20mm and 25mm	N/A	133.00
>25mm	N/A	Per Quote
Meter Service Disconnection (Permanent)	N1/A	600.00
up to 50mm	N/A	609.00
>50mm	N/A	Per Quote
Motor Convice Temperary Disconnection / Reconnection	NI/A	290.00
Meter Service Temporary Disconnection / Reconnection	N/A	289.00
Temporary Water Service Bond	N/A	267.00
remporary water service bond	14,71	207.00
Temporary Annual Supply Charge (In Advance)	N/A	239.00
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Reinstatement of Supply (After Restriction)	N/A	38.00
Meter Relocation		
<500mm distance		
20mm and 25mm	N/A	452.00
>25mm	N/A	Per Quote
>500mm distance		
20mm	N/A	1,471.00
25mm	N/A	1,787.00
40mm	N/A	2,401.00
50mm	N/A	2,841.00
>50mm	N/A	Per Quote
Raise/Lower Meter		
20mm	N/A	Per Quote
25mm	N/A	Per Quote
40mm	N/A	Per Quote
50mm	N/A	Per Quote
>50mm	N/A	Per Quote
Meter Repairs	N/A	Per Quote
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Backflow Prevention Device Testing		
Fire Service	N/A	132.00
Cold Water	N/A	128.00

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Repair of Damaged Meters (20mm only)	A1/A	400.00
New Meter No New Meter	N/A N/A	408.00 265.00
No New Intell	14//	203.00
4. Administration Charges, Fines, Penalties and Other		
Fire Service Water Consumption Charge	N/A	2.40
Sub/Unit Meter Hand Over Charge	N/A	84.00
Supervision Fee (Excavating with 3m of a critical main > 250m) – hourly rate	GST	151.00
Interim Meter Readings:		
Read Wednesday – (Tenant Advice)	N/A	42.50
Read not on normal read day	N/A	59.00
Enquiry Advice of Sale – (Includes Reading)	N/A	80.00
Change of Tenancy – (Includes Reading)	N/A	50.00
Copy of Assessment Notice / Account Summary	N/A	7.00
Penalties for Late Payment (Water Rates or Supply)	N/A	10.08%
Credit Card Fee	GST	Disclosed at
		time of
		payment
Hydrant/Standpipe Hire		
Hydrant Hire/Rental Fee (non refundable) [Daily]	N/A	83.00
Fixed Standpipe Access Fee [Monthly]	N/A	100.00
Penalty Loss / Damaged Standpipe Card	N/A	226.00
Hydrant/Standpipe Bond – (Refundable)	N/A	184.00 2.50
Water From Hydrant/Standpipe (Per kL) Hydrant Penalty for Failure to Provide Monthly Reading	N/A N/A	83.00
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Call-out Fee		
Operational Hours	GST	116.00
After Hours	GST	351.00
Reinstatement of Damaged Mains and Services		
Service Fee for Loss of Water Plus	N/A	Per Quote
Costs of Repairs to Service	GST	Per Quote
Supply and Install Anti-Tamper Meter Tap	N/A	Per Quote
Supply of Mapping Details (FESA)	GST	No Charge