

## **CUSTOMER CONFIRMATION WRITTEN CONSENT OF CENTRELINK ESERVICES**

This consent will be used for the sole purpose of authorising the Department of Human Services to provide information to Busselton Water to assess your eligibility in relation to concessions or services provided by Busselton Water:

### **Customer Confirmation**

I \_\_\_\_\_ authorise Busselton Water to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs Customer details and concession card status in order to enable the business to determine if I qualify for a concession, rebate or service. I authorise the Australian Government Department of Human Services to provide the results of that enquiry to Busselton Water.

I understand the department will disclose personal information to Busselton Water including name/address/payment type/payment status and concession card type and status to confirm my eligibility for relevant concession/rebate/service

I understand that this consent, once signed, remains valid while I am a customer of Busselton Water unless I withdraw it by contacting Busselton Water or the Department of Human Services.

I understand that I can obtain proof of my circumstances/details from the Department of Human Services and provide it to Busselton Water so that my eligibility for relevant concession can be determined.

I understand that if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession provided by Busselton Water.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Customer CRN: \_\_\_\_\_



WATER CORPORATION Account Number

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LOCAL GOVERNMENT (Shire etc)

Name:

Assessment / Reference No:

Details as shown on your last account.

**OFFICE USE ONLY:**

Date Issued: \_\_\_\_/\_\_\_\_/\_\_\_\_

Signed: \_\_\_\_\_

Continuation: YES / NO

**PENSIONER/SENIOR  
APPLICATION FORM**  
TO REGISTER UNDER THE *RATES AND CHARGES  
(REBATES AND DEFERMENTS) ACT 1992 (the Act)***PROPERTY FOR WHICH REGISTRATION IS CLAIMED**

LOT / LOC: \_\_\_\_\_ UNIT No: \_\_\_\_\_ HOUSE No: \_\_\_\_\_ STREET: \_\_\_\_\_

SUBURB / TOWN: \_\_\_\_\_ POSTCODE: \_\_\_\_\_

CERTIFICATE OF TITLE (if known): Volume: \_\_\_\_\_ Folio: \_\_\_\_\_ DATE PURCHASED: \_\_\_\_/\_\_\_\_/\_\_\_\_

IS THIS YOUR ORDINARY PLACE OF RESIDENCE? YES / NO? \_\_\_\_\_ DATE OCCUPIED: \_\_\_\_/\_\_\_\_/\_\_\_\_

**CONTACT DETAILS**

POSTAL ADDRESS (If different from above): \_\_\_\_\_

SUBURB / TOWN: \_\_\_\_\_ POSTCODE: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

PREFERRED CONTACT No: \_\_\_\_\_ ALTERNATIVE CONTACT No: \_\_\_\_\_

**APPLICANT(S) (Full Names)**

SURNAME:	GIVEN NAMES:	CARD NUMBER(S)	CARD TYPE	DATE OF GRANT / EXPIRY	OCCUPIER YES / NO?
_____	_____	_____	_____	____/____/____	_____
_____	_____	_____	_____	____/____/____	_____
_____	_____	_____	_____	____/____/____	_____
_____	_____	_____	_____	____/____/____	_____

(attach separate sheet with these details if necessary)

(please provide details of all cards)

**When applying by mail, please enclose a photocopy of both sides of ALL Pensioner / Seniors Card(s) or State Concession Card(s) you hold****PROPERTY CO-OWNER(S) (Full Names)**

SURNAME:	GIVEN NAMES:	RELATIONSHIP TO APPLICANT/S	OCCUPIER YES / NO?	% OF OWNERSHIP
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

(attach separate sheet if necessary)

IS THE PROPERTY BEING PURCHASED FROM HOMESWEST? YES / NO? \_\_\_\_\_

IF YES, UNDER WHAT SCHEME? (please tick one box)

Contract of Sale ☐ First Mortgage ☐ Flexible Deposit ☐ Shared Equity/Starter Home ☐ Your equity: \_\_\_\_\_%

## DECLARATION

- I/WE have read and understood the provisions of the Act as provided with this application.
- I/WE have neither obtained nor applied for a rebate under the Act in respect of any other property for the charged period.
- I/WE do not occupy any other property.
- I/WE declare that I/WE am/are currently in receipt of a \_\_\_\_\_ Pension (pensioners only to complete).
- I/WE declare that the details provided in this application are true and correct in relation to the above property
- I/WE authorise:
  - the Water Corporation, Local Government and/or the Office of State Revenue to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs Customer details and concession card status in order to enable the Water Corporation, Local Government and/or the Office of State Revenue to determine if I qualify for a concession, rebate or service.
  - the Australian Government Department of Human Services (the department) to provide the results of that enquiry to Water Corporation, Local Government and/or the Office of State Revenue.
- I/WE understand that:
  - the department will use information I have provided to the Water Corporation, Local Government and/or the Office of State Revenue to confirm my eligibility for concession and will disclose to the Water Corporation, Local Government and/or the Office of State Revenue personal information including my name, address, payment and concession card type and status.
  - this consent, once signed, remains valid while I am a customer of Water Corporation, Local Government and/or the Office of State Revenue unless I withdraw it by contacting the Water Corporation, Local Government and/or the Office of State Revenue or the department.
  - I can obtain proof of my circumstances/details from the department and provide it to Water Corporation, Local Government and/or the Office of State Revenue so that my eligibility for concession can be determined.
  - if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession provided by Water Corporation, Local Government and/or the Office of State Revenue.

**A PENALTY OF \$1,000 APPLIES FOR FALSE OR MISLEADING INFORMATION (Section 38)**

SIGNATURE OF APPLICANT(S): \_\_\_\_\_ DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_

### OFFICE USE ONLY

Card(s) sighted and signature verified by: \_\_\_\_\_ From: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Digital Wallet (Centrelink Express Plus Mobile App) Concession sighted by: \_\_\_\_\_ From: \_\_\_\_\_  
Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Property Ownership: \_\_\_\_\_% (must be 01-100%)

Application Type:  
(please circle)

SENIORS  
(SSC)

SENIORS  
(SSC/CSHC)

PENSIONERS  
(PCC OR SCC)

Title Checked: **YES / NO ?** **APPROVED AND PROCESSED** Signed: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

## WHAT YOU NEED TO KNOW TO APPLY FOR REGISTRATION

under the *Rates and Charges (Rebates and Deferments) Act 1992* (the Act)

### The APPLICANT and the APPLICATION

1. To be eligible for registration, each applicant must hold one of the appropriate card(s), as detailed in the 'The Act in Brief' below.
2. To be eligible for registration, each applicant must:
  - a) be the owner or co-owner of the property or have a right to reside at the property under terms of a will.
    - Where the property is subject to co-ownership (other than a spouse or de facto) a partial rebate may apply. Deferment option is not available. Please provide a copy of the Certificate of Title (if available).
    - Where the right to reside under the terms of a will exist, please provide a copy of the appropriate documents.
  - b) occupy the property as their ordinary place of residence.
3. To apply, complete the APPLICATION FORM in full, sign where indicated, and:
  - a) retain a copy of your application for your record of application and any future reference;
  - b) return the original to your Local Government;
  - c) include a photocopy of both sides of all applicable cards held, as well as a copy of the Certificate of Title or will documents, where required.

### The Act in Brief

1. Each applicant must:
  - a) own, or have a relevant interest in, the property that the rebate/concession or deferment is being applied for;
  - b) be a current holder of an appropriate card, either:
    - a Seniors Card (issued by the Department for Communities) – rebate of up to 25%; or
    - a Commonwealth Seniors Health Card (issued by Centrelink or Veterans' Affairs) and a Seniors Card (issued by the Department for Communities) – rebate of up to 50% and/or deferment;or
    - a Pensioner Concession Card or a State Concession Card – rebate of up to 50% and/or deferment.
  - c) immediately advise both the Water Corporation and their Local Government, should they cease to qualify for registration or their application details change at any time. For example, if any applicant:
    - sells or transfers an interest in all, or part of, the property or moves to another address;
    - is issued with a new card or their card is cancelled;
    - as a senior (card issued by the Department for Communities) becomes an eligible pensioner or becomes the holder of a Commonwealth Seniors Health Card (issued by Centrelink or Veterans' Affairs);or
    - as a pensioner, loses their pension entitlement.
  - d) pay their proportion of the prescribed charge before the relevant due date for which the account is levied.
  - e) pay all rubbish removal charges within 35 days, and arrears of previous years rates and charges (or enter into an arrangement to pay these charges) before a rebate of the Local Government rates is available.
2. A rebate/concession or deferment (where eligible) is available on only one property in any one charging or rating period.
3. Where the deferment option is available, charges are deferred automatically if not paid by the relevant due date to which the account relates (does not include applicants who hold a Seniors Card only).
4. If the property is occupied by a *life tenant* under the terms of a probated will of a deceased estate, deferment is not allowed and the rebated amount must be paid by 30 June.
5. If the property is sold and another purchased, a new application must be made for the new property.

### SECTION 38

**PENALTY: \$1,000.**

A person who –

- a) for the purposes of any application under the Act, knowingly provides information that is false or misleading in any material particular;
- b) omits to notify an administrative authority of a change of circumstances, as required by section 35; or
- c) for the purpose of trying to obtain a benefit under the Act purports –
  - (i) to retain an entitlement, knowing that the entitlement as registered has ceased to exist; or
  - (ii) to be an eligible person, knowing that the eligibility has ceased,

commits an offence.