

WATERSOURCE

June 2022
Edition 37

It's time to FLICK THE SWITCH!

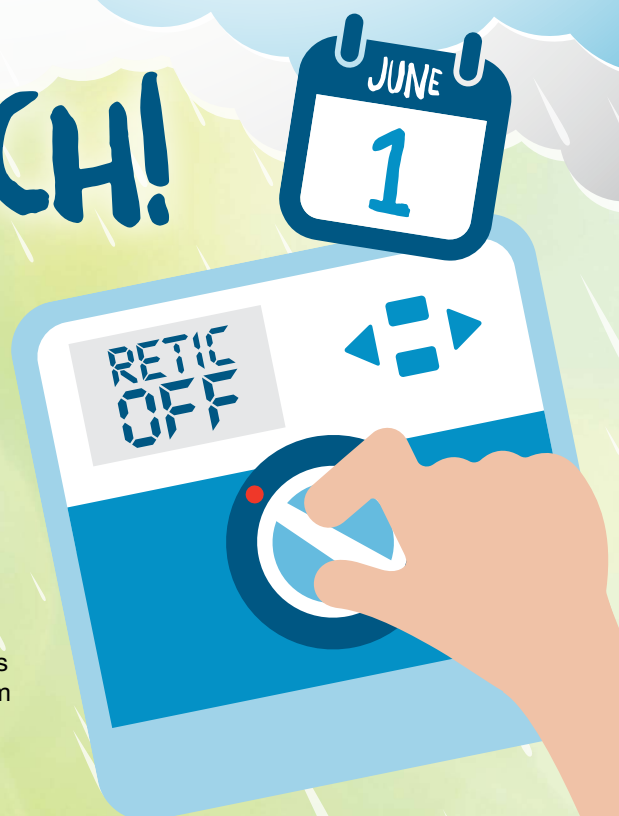
It's that time of year when the clouds open up and Mother Nature does our watering for us!

The state-wide winter sprinkler switch-off is now in effect and applies to all scheme and bore water users in Busselton. No sprinklers or reticulation may be used between 1 June and 31 August, so if you haven't done so already, it's time to turn off your retic!

The winter sprinkler switch-off helps to preserve our limited drinking water supply over winter when evaporation rates are low and there is usually sufficient rainfall to sustain lawns and gardens.

Although there are restrictions in place for reticulation use, hand watering is permitted with a watering can or hand-held hose – ideally either before 9am or after 6pm.

Have questions? Visit our website or call our team on 9781 0500.



If you're concerned sprinklers are being used at a property during the switch-off period, give our team a call and we can follow it up.

To assist, we'll need as much detail as possible, including the address, time and date, and details of the sprinkler use.



Owned by the
people of WA

BUSSELTON WATER

08 9781 0500 (24-hour emergency) National Relay Service 13 36 77

busseltonwater.wa.gov.au admin@busseltonwater.wa.gov.au

Facebook @BusseltonWater 1 Fairbairn Road (PO Box 57) Busselton WA 6280

BUILDING CONNECTION TO COUNTRY

As Australia marked National Reconciliation Week 2022 earlier this month, Busselton Water embarked on its own journey with local visual artist, Cassandra Bynder.

A Ballardong Whadjuk Noongar and Yamatji woman, Cassandra (pictured right with Busselton Water Manager Customer Service Katie Jolley) has been selected to create a commissioned artwork for Busselton Water's Reconciliation Action Plan.

Based in Vasse, Cassandra is an experienced and award-winning artist whose work adorns the Yungarra Gallery in Dunsborough and a number of private collections around the country.

"I create visual art to express ideas and explore my psyche. My paintings often feature hands, faces, wildlife and flora from Wadandi Noongar Boodja," Cassandra said.

Busselton Water Managing Director Chris Elliott said he was thrilled to be able to engage an experienced First Nations artist from the South West region to deliver this important artwork.

"It is our hope that this artwork will follow a water theme that reflects the waterways of the Wadandi country. As a Whadjuk Noongar artist who grew up in the South West, we're confident that Cassandra understands the special place that water has in our region," he said.

The artwork is expected to be completed over the coming months.



"I have been evolving as an artist since a very young age, and after years of experimentation with styles, techniques and mediums while searching for my own 'voice', my art has blossomed with earthy undertones of my Noongar heritage and connection to country."

WELCOME TO THE TEAM

Meet Lyn Newman – our new Finance Assistant and the newest member of the Busselton Water team!



Lyn is a Certified Practising Accountant with over two decades at leading chartered accounting firms under her belt and the former Finance Manager at the City of Busselton. She brings a wealth of experience to Busselton Water, where she will provide day-to-day support for our Finance team and assist with key projects.

"I'm enjoying being part of a tight-knit team at Busselton Water – it's a really friendly workplace with a great corporate culture and supportive working environment," Lyn said.

Lyn lived in Perth as a child, but is no stranger to the regions having worked right across the state including WA's Wheatbelt for more than a decade before moving to Busselton in the mid-1990s, where she and her husband Peter raised their two children.

"What's not to love!" Lyn says of living in Busselton, adding that she's an avid walker and beach lover, having spent many an hour walking some of the region's best beaches and watching her son surf.

With her two children now grown and living in Perth with their own families, Lyn and her husband continue to enjoy all the region has to offer – including fishing, crabbing and many camping trips. A yoga lover with a penchant for helping others, Lyn also provides assistance to those navigating the aged care system and enjoys gifting her latest craft and sewing works.

FAREWELL

... and thank you

Busselton Water has bid farewell to three of its longest-serving Board members – Helen Shervington, Geoffery Oddy and Angus Smith.

Appointed to the Board in 2011 and Chair just a year later, Helen Shervington led Busselton Water through corporatisation, drawing on her extensive experience and networks within the water sector and region. Awarded an Medal of the Order of Australia for her service to the Busselton community, which included five years on the Busselton Council and a number of other pivotal committee positions, she has made an indelible impact on the regional water sector.

Prior to his recent retirement, Geoffery Oddy served three terms on the Busselton Water Board, including holding the Deputy Chair role for almost four years. A former CEO of Aqwest and interim CEO at Busselton Water, his regional water sector experience is without peer.

Serving on the Board since 2013, Angus Smith provided exceptional finance oversight and business expertise to Busselton for almost a decade. During this period, he also served on the Audit Committee, including five years as Chair.

Busselton Water Managing Director Chris Elliott said the impact the trio has had on Busselton Water is unparalleled.

“Our business has been privileged to have the services of Helen, Geoff and Angus. They have demonstrated enormous commitment to our organisation over many years, including during a period of unprecedented growth and change, and we simply cannot thank them enough for their leadership and contribution,” said Managing Director, Chris Elliott.

Dr Robyn Paice, a Busselton Water Board member since 2018, has been appointed as the new Chair of the Busselton Water Board and is joined by two new members, Robin Belford and Jane Sparkes.



Outgoing Busselton Water Board members Helen Shervington, Geoffery Oddy and Angus Smith (pictured top to bottom).

KEEPING OUR TEAM SAFE

We get called out to water main leaks and breaks of all different shapes and sizes. If you see one of our parked vehicles and our team hard at work, please respect their space and allow them to do their job safely and keep essential water services running to your home or business.

For more information about interacting with our field teams, visit our website.



Countering *Climate change*

Do you know where Busselton's drinking water comes from? If you're unsure, you're not alone.

A recent survey shows that more than a third of our local community is unaware that Busselton's drinking water comes solely from groundwater. That's right, our drinking water is drawn from the ancient Yarragadee aquifer, located hundreds of metres underground!

The Yarragadee is replenished by rainfall, as the water seeps down and is stored in the spaces between rocks and soil. Busselton Water extracts and treats this groundwater before distributing it to homes and businesses across our region.

Groundwater is a precious – and finite – resource, and it's under threat from the impacts of climate change. Global climate models show a drying trend for our region, with average rainfall projected to drop by up to 25% over the next 20 years. So, at a time when our community is growing, our water source is becoming more fragile.

One of Busselton Water's most important responsibilities is to plan ahead and ensure we have fresh drinking water available for generations to come. Over the coming months, we'll be sharing information with our customers about the work we're doing to combat the impacts of climate change so that together, we can better preserve and protect our community's future water supply.



REMINDER



It's that time of the year again! With water consumption rates to reset back to first tier prices from 1 July, it's the perfect time to revisit your water use goals and maximise your savings.



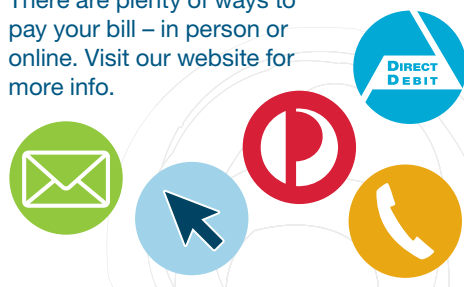
KEEN TO RECEIVE SMS UPDATES ABOUT WATER OUTAGES?

Sign up for SMS notifications and you'll receive updates on maintenance in your area and reminders when your bill is due!

To sign up, update your mobile number on MyBusseltonWater. Login or register at busseltonwater.wa.gov.au.

LOOKING TO PAY YOUR BILL?

There are plenty of ways to pay your bill – in person or online. Visit our website for more info.



RECYCLED CONTENT



FOREST MANAGEMENT



RENEWABLE ENERGY



CERTIFIED CO₂ NEUTRAL



AUSTRALIAN MADE



busseltonwater.wa.gov.au



@busseltonwater