

# Quarterly Performance Report December 2022



## Our Key Performance Outcomes

As at 31 December 2022

Business Performance	Actual Year to Date	Annual Target	Status		
Leadership					
Residential water consumption per person	104.5	109	On target		
(goal 100kL/person by 2030) Energy efficiency monthly production (rolling year) kWh/kL	0.54	≤ 0.6	On target		
Strategy and Planning					
SDP/SCI submitted to Minister	On schedule	Meet 30 April deadline	On target		
Information and Knowledge					
DGov cyber security controls - minimum score of 1 achieved within all controls	On schedule	100%	On target		
People					
WorkSafe and IFAP assessments	Platinum level	≥ Gold level	On target		
Customer and Other Stakeholders					
Number of complaints/1000 customers	1.33	<10	On target		
Process Management, Improvement and Innovation					
Business Excellence Index	5.0	5.25 by EOFY	On target		
Results and Sustainable Performance					
Drinking water quality compliance with health standards	100%	100%	On target		
Growth					
Timely provision of new infrastructure required for land development and growth opportunities	100%	100%	On target		

#### Comments

All performance outcomes are on target at December 2022.

### **Our Financial Forecast**

	As at 31 December 2022					
Financial Performance	Full Year Forecast	Actual YTD	Budget YTD	Variance	SCI Budget	
Financial Results (\$m)						
Operating Revenue	13.35	3.54	3.43	0.11	12.74	
Operating Expenditure	10.67	4.64	5.80	1.16	11.62	
Operating profit before income tax	2.67	(1.10)	(2.38)	1.28	1.12	
Operating profit after income tax	2.10	(1.41)	(2.69)	1.28	0.57	
Loan principal repaid	0.00	0.00	0.00	0.00	0.00	
Capital expenditure	6.37	1.45	1.45	0.00	4.40	
Net Accruals to Government (\$'000s)						
Income tax equivalents (NTER)	570	310	310	0	557	
Local Government rate equivalents	67	0	0	0	67	
Dividend Paid (based on 2021/22 result)	0	0	0	0	437	
Total accruals to Government	637	310	310	0	1,061	
Less: Payments from Government (Operating subsidies)	(700)	0	(350)	350	(688)	
NET ACCRUALS TO GOVERNMENT	(63)	310	(40)	350	373	

#### Comments

Actual results for the period ended 31 December 2022 are positive with revenue exceeding budget projections due to higher than expected developer contributions and connection fees. Expenditure is also tracking under the YTD budget resulting in a better than anticipated outcome for the quarter.

Through the Mid-Year Review process, Busselton Water has sought and has obtained approval to carry over unspent capital funds from the 2021-22 year. This approval results in the Asset Investment program increasing to 6.37m for the 2022-23 year.

Net Accruals to Government will be less than the target estimates due the Government's decision that Busselton Water will retain its Dividend from the 2021-22 year to be used for future capital works as approved by Treasury.

Overall, results are positive for the period ending 31 December 2022.