

Quarterly Performance Report March 2023



Our Key Performance Outcomes

As at 31 March 2023

Business Performance	Actual Year to Date	Annual Larget			
Loadorchin					
Leadership Residential water consumption per person	104.18	109	On target		
(goal 100kL/person by 2030) Energy efficiency monthly production (rolling year) kWh/kL	0.505	≤ 0.6	On target		
(Tolling year) KWII/KL					
Strategy and Planning					
SDP/SCI submitted to Minister	On schedule Meet 30 April deadline		On target		
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Information and Knowledge					
DGov cyber security controls - minimum score of 1 achieved within all controls	On schedule	100%	On target		
People					
WorkSafe and IFAP assessments	Platinum level	≥ Gold level	On target		
Customer and Other Stakeholders					
Number of complaints/1000 customers	1.18	<10	On target		
Process Management, Improvement and Innovation					
Business Excellence Index	5.0	5.25 by EOFY	On target		
Results and Sustainable Performance					
Drinking water quality compliance with health standards	100%	100%	On target		
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Growth					
Timely provision of new infrastructure	40007	1000/			
required for land development and growth opportunities	100%	100%	On target		

Comments

All performance outcomes are on target as at 31 March 2023.

Our Financial Forecast

	As at 31 March 2023						
Financial Performance	Full Year Forecast	Actual YTD	Budget YTD	Variance	SCI Budget		
Financial Results (\$m)							
Operating Revenue	14.04	9.23	7.91	1.32	12.74		
Operating Expenditure	11.02	7.34	8.80	1.46	11.62		
Operating profit before income tax	3.02	1.89	(0.89)	2.78	1.12		
Operating profit after income tax	1.94	1.14	(1.64)	2.78	0.57		
Loan principal repaid	0.00	0.00	0.00	0.00	0.00		
Capital expenditure	4.18	2.26	2.26	0.00	4.40		
Net Accruals to Government (\$'000s)							
Income tax equivalents (NTER)	1,076	747	747	0	557		
Local Government rate equivalents	67	0	0	0	67		
Dividend Paid (based on 2021/22 result)	0	0	0	0	437		
Total accruals to Government	1,143	747	747	0	1,061		
Less: Payments from Government (Operating subsidies)	(700)	342	(350)	8	(688)		
NET ACCRUALS TO GOVERNMENT	443	405	397	8	373		

Comments

Actual results for the period ended 31 March 2023 are positive with revenue exceeding budget projections due to higher than expected developer contributions and connection fees. Income from the investment of surplus funds is also exceeding budget estimates due to higher prevailing term deposit interest rates. Expenditure is also tracking under the YTD budget resulting in a better than anticipated outcome for the quarter.

Through the Mid-Year Review process, Busselton Water has sought and has obtained approval to carry over unspent capital funds from the 2021-22 year. This approval results in the Asset Investment program increasing to 6.37m for the 2022-23 year. Supply chain issues are impacting on the ability to deliver the capital works program which will result in funds of approximately \$2.3m carrying over to the 2023-24 year.

Net Accruals to Government are impacted by the Government's decision that Busselton Water will retain its Dividend from the 2021-22 year to be used for future capital works as approved by Treasury. Net Accruals to government are however expected to be slightly higher than the budget estimate due to forecast NTER taxation being higher than the original estimate due to the receipt of higher than anticipated revenues.

Overall, results are positive for the period ending 31 March 2023.