



Busselton Water HSEC Officer and Health and Safety representatives receive WorkSafe Plan Platinum Achievement Award from Acting WorkSafe Commissioner, Sally North and Minister for Water, Hon. Simone McGurk MLA.

## WORK SAFETY REWARDED

Busselton Water has been awarded a WorkSafe Plan Platinum Achievement Award – achieving the impressive ranking for the second consecutive time.

The WorkSafe assessment process is designed to encourage best practice and recognise achievements in work health and safety. It looks at five elements which cover the organisation's commitment to safety practices, planning, consultation and reporting, hazard management, and training and supervision.

Platinum certificates recognise organisations that achieve the highest standards of health and safety management.

Busselton Water CEO David Hughes-Owen said the award was great recognition of the organisation's commitment to workplace safety systems, processes and training.

"It was particularly pleasing to see the continued improvement in our overall

assessment which, at 93%, was an increase of 14% on the first assessment in 2016," said Mr Hughes-Owen.

"We're constantly striving to improve our safety performance and achieve best practice in safety management, and it's important we continue to build our safety culture and awareness across every area of the business.

"Our team should be incredibly proud of this achievement, and of the commitment to work health and safety performance they display every day."

This platinum certification adds to the extensive list of safety achievements by the local water corporation, including reaching 100 months lost time injury free – a remarkable achievement for Busselton Water.

## EVERY DROP COUNTS

Did you know that our water usage peaks during the summer months, to more than twice the volume of water used at other times during the year. That's why it's so important to know and follow Busselton Water's watering roster which is in place between 1 September and 31 May each year.

During this period, no sprinkler or reticulation use is permitted on any day between 9am and 6pm, and each household has two rostered watering days, on which you can water once, before 9am or after 6pm.

### WATERING ROSTER

No.*	Your two watering days
1	Wednesday + Saturday
2	Thursday + Sunday
3	Friday + Monday
4	Saturday + Tuesday
5	Sunday + Wednesday
6	Monday + Thursday
7	Tuesday + Friday
8	Wednesday + Saturday
9	Thursday + Sunday
0	Friday + Monday

\*Last digit of your house/lot no.



Owned by the  
people of WA

BUSSELTON WATER

08 9781 0500 (24-hour emergency) National Relay Service 13 36 77

[busseltonwater.wa.gov.au](http://busseltonwater.wa.gov.au) [admin@busseltonwater.wa.gov.au](mailto:admin@busseltonwater.wa.gov.au)

Facebook @BusseltonWater 1 Fairbairn Road (PO Box 57) Busselton WA 6280



# #16DaysInWA

# PLAY YOUR PART

In recognition of the devastating impact family and domestic violence has in our community, 16 Days in WA is an important event on the Busselton Water calendar.

The annual campaign starts each year on 25 November, the International Day for the Elimination of Violence Against Women, with the 2023 theme *Stopping Family and Domestic Violence: Play your part* calling on all of us to look at what we can do to create change.

For the fifth consecutive year, our team donned orange and came together for a special morning tea, where we had the privilege of hearing from Busselton Police Station Sergeant Don McLean and First-Class Constable Jade Faulkner about the important work they do in the Busselton community.

We also had an incredible response to our donation drive for Communicare's Tuart House – a local accommodation and support service for women and their children who are homeless, or at risk of homelessness, as a result of family and domestic violence.

**Support is available if you or someone you know is experiencing family and domestic violence – visit [1800respect.org.au](https://1800respect.org.au) or call 1800 737 732.**

## CALLOUT FOR COMMUNITY PARTNERS

Are you involved with a volunteer group, not-for-profit community organisation, social enterprise, club or school in the Busselton area that could do with a boost or that's looking to kick-start a new project?

If the answer is yes, we'd love to hear from you! Applications for the Busselton Water Community Partnership Program are now open.

You can find out more or apply via the Community Partnerships page of the Busselton Water website. If you require further assistance with your application, get in contact with us at [busseltonwater.wa.gov.au](https://busseltonwater.wa.gov.au) or call 9781 0500.



## DID YOU KNOW?

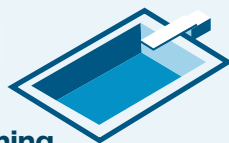
Last year, Busselton Water delivered more than ...

**6 BILLION**  
LITRES OF GROUNDWATER  
TO MORE THAN

**14,700**   
VALUED CUSTOMERS

– that's enough water to fill

**2,400**  
Olympic  
size swimming  
pools!



That water is extracted by Busselton Water from the deep, underground Yarragadee aquifer, then treated at one of our three local water treatment plants before being distributed to homes and businesses across the region.



# UNITED BY WATER



Access to clean water is hugely important to our daily lives, and it's up to all of us to protect our water environments and resources, and to use water wisely.

Each year National Water Week provides the opportunity for us to put water in the spotlight, and last year's theme – United by Water – celebrated water's vital role in connecting us all.

We invited local students to unleash their creative imagination and design a six-box storyboard, based on our story synopsis, for a chance to win some great prizes.

Congratulations to all our winners! Whilst we only have room to include the first placed storyboards from each age category here, you can see all sensational prize winners on the National Water Week page of the Busselton Water website.

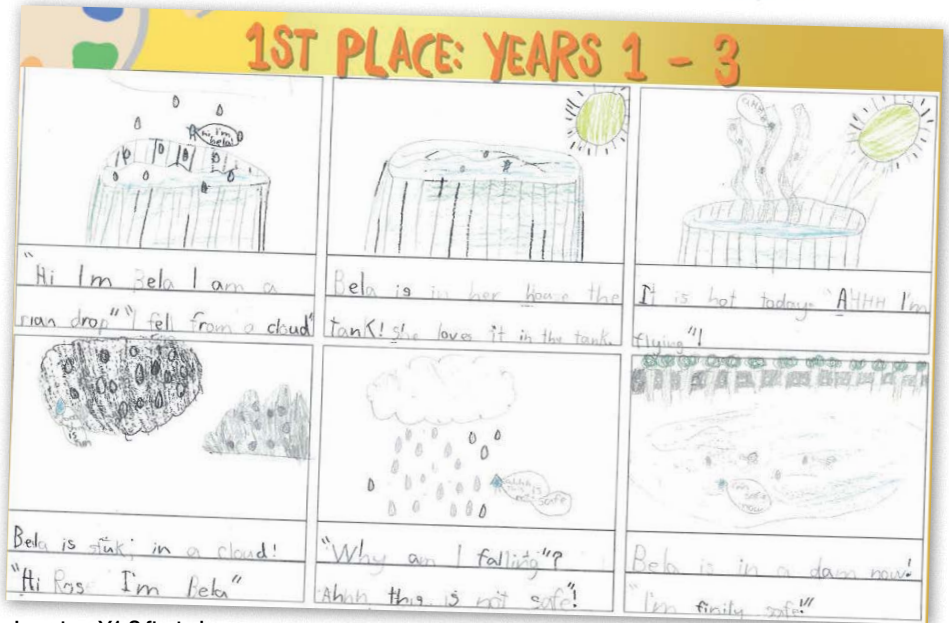
In 2024, the National Water Week theme will be Accelerating Action Water – stay tuned for more information about how you can be part of Busselton Water events and activities this October.

## THE STORYBOARD SYNOPSIS

Water can be found almost everywhere at any given time. As it changes forms, it travels throughout the world by the water cycle, which is nature's way of recycling water. If you were to travel with a water molecule, you would explore ocean depths, float through the atmosphere, splash down on a mountain, and weave among soil particles deep underground.

Imagine you are a water drop traveling through the water cycle.

What would you see? Where would you go?  
Who would you meet along the way?  
How is your adventure United by Water?



Jasmine, Y1-3 first place



Scarlette, Y4-6 first place



Abbey, Y7-9 first place





## SHARING THE FESTIVE SPIRIT

The Busselton Water team's generous spirit was on full display as we headed towards the end of 2023, getting behind a call out to support the Bay of Life Uniting Church Christmas hamper appeal.

It was amazing to watch as the donations piled up. Human Resources Officer Carleen Gale, and Manager Finance Greg Harris then had the pleasure of presenting three overflowing hampers of goodies to the Church, which were then delivered to local families in need.

## BYO BOTTLES AT BUSSELTON IRONMAN



Did you spot our BYO bottle water fountains at the recent GWM Ironman Western Australia event?

Busselton Water's BYO Bottle Program is designed to encourage a reduction in plastic waste, particularly single use water bottles. Since launching the initiative in 2019, we have provided drinking fountains free of charge at 20 events, enabling attendees to refill their own water bottle.

To apply or find out more visit [busseltonwater.wa.gov.au/community/byo-bottle/](https://busseltonwater.wa.gov.au/community/byo-bottle/)

# UNDERSTANDING YOUR WATER CHARGES

Your Busselton Water bill is made up of two components – water consumption and a supply charge. The supply charge is a flat rate, but water consumption is charged using a stepped billing system which is calculated from water meter readings three times a year – in October, February and June.

You can keep your bills lower for longer by prioritising saving water at home – as outlined in the table below, your water consumption charges becomes more costly as your water usage moves past 150 kilolitres.

WATER CONSUMPTION CHARGES	
First 150kl	<b>\$1.17 per kilolitre</b> – Step 1
Next 200kl	<b>\$1.63 per kilolitre</b> – Step 2
Next 150kl	<b>\$1.86 per kilolitre</b> – Step 3
Next 200kl	<b>\$2.45 per kilolitre</b> – Step 4
Next 300kl	<b>\$3.44 per kilolitre</b> – Step 5
Thereafter	<b>\$3.53 per kilolitre</b> – Step 6
Residential supply charge	<b>\$234.49</b>

You can use our Home Water Calculator to go through each area of your property, calculate your water use, compare your use against the average household in Busselton and plan how you can save water. Head to [busseltonwater.wa.gov.au/home-water-calculator/](https://busseltonwater.wa.gov.au/home-water-calculator/)

FIND OUT MORE



[busseltonwater.wa.gov.au](https://busseltonwater.wa.gov.au)



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