



BUSSELTON WATER

## Rainwater Tank Rebate 2025-26 Program Terms and Conditions



The **Rainwater Tank Rebate** is available to residential property owners who are customers of Busselton Water and connected to Scheme Water. A Rebate of up to \$1,000 is available on the purchase and installation of a rainwater tank, with a capacity of 2,000L or more, that is connected to the toilet, and or laundry.

Busselton Water will offer a total of 5 Rebates in the Rebate Program. Rebate applications will be open from 1 October 2025 to 31 May 2026, or when the limit of 5 Rebates is reached, whichever occurs first.

It is important that you read and understand the terms and conditions below before you engage a Licensed Plumber to complete the work and apply for the Rebate.

Busselton Water offers the **Rainwater Tank Rebate** in accordance with the following terms and conditions. By participating in and registering for the Rebate, you are taken to have accepted these terms and conditions.

### What the Rebate offers

The Rebate offers each successful applicant one, and only one, of the following Rebates:

**New rainwater tank and plumbing** – A Rebate of \$1,000 or the cost of the tank and plumbing work (whichever is lesser) on the purchase and installation of a new rainwater tank with a capacity of 2,000L or more.

OR

**Plumbing in an existing rainwater tank** – A Rebate of \$500 or the cost of the plumbing work (whichever is the lesser) to connect an existing rainwater tank, with a capacity of 2,000L or more to the toilet, and or laundry.

OR

**Replacing an existing Plumbed-in rainwater tank** – A Rebate of \$500 or the cost of the rainwater tank (whichever is the lesser) for the replacement of an existing Plumbed-in rainwater tank with a new rainwater tank with a capacity of 2,000L or more.

### Definitions

The terms in these conditions have the following meaning:

- a. **Busselton Water** means Busselton Water Corporation (ABN 79 3067 615 65).
- b. **Licensed Plumber** means a person qualified to carry out water supply, sanitary or drainage plumbing work in Western Australia who holds a current licence issued by the Plumbers Licensing Board.
- c. **Plumbed-in** means a permanent connection, installed by a Licensed Plumber, between a rainwater tank and the internal plumbing of the house (specifically toilet and/or laundry).
- d. The **Program Closure Date** is 31 May 2026.
- e. **Proof of Purchase** means a receipt or paid tax invoice for the rainwater tank and/or plumbing services. The receipt or paid tax invoice must include the customer's name, address and rainwater tank capacity in litres.
- f. **Rebate** means the rebate offered by Busselton Water under the Rebate Program.
- g. **Rebate Program** means the Rainwater Tank Rebate 2025-26 program.
- h. **Rebate Period** means the period from 1 October 2025 to 31 May 2026 (inclusive), or when the total Rebate Program funds are expended, whichever occurs first.
- i. **Scheme Water** means water supplied by Busselton Water through its drinking water supply network.

### Eligibility for the Rebate

The following conditions apply to be eligible for the Rebate:

1. The rainwater tank must be installed at a residential property connected to Busselton Water's Scheme Water network.
2. The registered proprietor(s) of the property or a property manager must apply for the Rebate.
3. The property where the rainwater tank has been installed must be habitable upon the completion of the building prior to Program Closure Date.
4. The rainwater tank must be purchased and installed/Plumbed-in by a Licensed Plumber during the Rebate Period.
5. The rainwater tank must:
  - a. be purchased, Plumbed-in, and be fully operational prior to the Program Closure Date;
  - b. have a minimum capacity of 2,000 litres;

- c. meet relevant standards and government requirements, such as local building restrictions and regulations, according to AS/NZS 3500.1:2003; and
- d. have adequate mosquito controls; for more information refer to [https://www.healthywa.wa.gov.au/Articles/U\\_Z/Water-tanks-on-your-property](https://www.healthywa.wa.gov.au/Articles/U_Z/Water-tanks-on-your-property).

### **Claiming the Rebate**

6. The Rebate can only be claimed by completing and submitting the application form available on the Busselton Water website.
7. The applicant must:
  - a. provide a copy of the itemised receipt for the rainwater tank and proof of installation costs completed by a licensed plumber. Please DO NOT send original tax invoices or receipts; and
  - b. ensure that section 5 of the application form is completed by the Licensed Plumber who connected the rainwater tank, with the Licensed Plumber to:
    - state the size (capacity) of the rainwater tank;
    - certify that the rainwater tank meets all relevant standards and government requirements; and
    - certify that the rainwater tank is Plumbed-in and fully operational.
8. Work undertaken in accordance with the Rebate may be audited by a Licensed Plumber or Busselton Water.
9. In determining whether customers are eligible for the Rebate, Busselton Water will review the information contained in the application. Busselton Water may approve or deny an application in its absolute discretion. Busselton Water's decisions are final.
10. Busselton Water will only pay the Rebate by credit to the Busselton Water account number provided by you in your application after it has been approved by Busselton Water, normally within one bill cycle (three months). Final decisions regarding rebate eligibility will be made by Busselton Water in its sole and absolute discretion.
11. The Rebate is non-transferable and valid only until the later of the Program Closure Date or the next billing cycle after the Program Closure Date. Busselton Water will not pay any unexhausted amount of the Rebate after it ceases to be valid.

### **Liability and warranty**

12. You acknowledge that Busselton Water is not providing you with any goods or services through or in connection with the Rebate.
13. Busselton Water does not warrant or represent:
  - a. that the rainwater tank is suitable for a particular property;
  - b. that the rainwater tank is fit for purpose or will function in accordance with the specifications; or
  - c. any matter as to the performance or quality of the Licensed Plumber.
14. You acknowledge and agree that only a limited number of Rebates are available under the Rebate Program and there is no assurance that your application for the Rebate will be approved by Busselton Water.
15. You acknowledge and agree that Busselton Water will not be liable for any damages, claims or loss whatsoever suffered as a result of the installation of the rainwater tank or the performance of a Licensed Plumber.
16. You acknowledge and agree that the relevant businesses that supplied the products and services will be responsible for managing all aspects of customer service associated with the products and services, including but not limited to scheduling, installations, warranty claims and complaints.

### **Privacy statement**

Personal information provided for the purposes of this Rebate will be collected, used, and disclosed in accordance with [Busselton Water's Privacy Statement](#).